



## **Best Green Companies 2011**

### **Employer Survey vFINAL**

**Please note that hard copies of this questionnaire will not be accepted for entry into the Best Green Companies Survey. All submissions must be made online.**

**If you have any queries, please email  
[ewan@bestgreencompanies.co.uk](mailto:ewan@bestgreencompanies.co.uk)**



## **SECTION 1 - COMPANY INFORMATION**

*Firstly we would like to collect some information about your company...*

### **ALL ANSWER**

- Q1** What is your organisation's name?
- Q2** What is its trading name (if different)?
- Q3** Postal address
- Q4** Telephone number
- Q5** Web address
- Q6** Email address (for queries relating to this survey)
- Q7** Name of head of UK operations (and job title)?
- Q8** Date of foundation of UK organisation in its present form?
- Q9** Date of foundation of any predecessor organisation (and name if different)
- Q10** How is your organisation owned? (Please mark one option only)
- Public (listed company)
  - Partnership
  - Private
  - Local Authority
  - Government
  - Trust/Employee Owned
  - Charity
  - Other (SPECIFY)
- Q11** What was your UK turnover in the last four financial years?
- 2007
  - 2008
  - 2009
  - 2010
- Q12** What were your UK pre-tax profits in the last financial year?
- Q13** What were your worldwide revenues in the last financial year?



**Q14 Is your organisation a subsidiary of another organisation?**

Yes [GO TO Q15](#)  
No [GO TO Q16](#)

**Q15 Please state the name of the parent company**

**ALL ANSWER**

**Q16 Does your organisation own any subsidiaries?**

Yes [GO TO Q17](#)  
No [GO TO Q18](#)

**Q17 Please enter the names of the subsidiaries in the boxes as appropriate.**  
If you have more than five subsidiary companies, please enter the first five here, a second screen will automatically open for you to enter more.

**ALL ANSWER**

**Q18 In which of the following industry sectors does your organisation operate?**

## **SECTION 2 - DEMOGRAPHIC INFORMATION**

*We would now like to ask you some demographic information about your organisation. The demographic information provided in this section will be used to normalise resource consumption data (energy, water, waste) provided in the environmental information section to calculate resource consumption per full time equivalent.*

### **ALL ANSWER**

**Q19 What was the total number of UK employees (full-time equivalent)?**

- a. on 30/09/2010
- b. on 30/09/2009
- c. on 30/09/2008
- d. on 30/09/2007

**Q20 If your organisation has experienced a significant change in employee numbers in the last 4 years, please provide details.**

FREE TEXT BOX – 100 WORD LIMIT

**Q21 What was the proportion of men and women in your total UK workforce on 30/09/2010? If no exact figures, please estimate to the nearest 5%**

- a. Men
- b. Women

**Q22 What was/is your total number of UK operational sites?**

- a. on 30/09/2010
- b. on 30/09/2009
- c. on 30/09/2008
- d. on 30/09/2007

**Q23 If your organisation has experienced a significant change in its number of UK operational sites in the last 4 years, please provide details.**

FREE TEXT BOX – 100 WORD LIMIT

### **SECTION 3 - ENVIRONMENTAL INFORMATION**

*We would now like to ask you some questions about your organisation's environmental programme.*

#### **Policy and Procedures**

##### **ALL ANSWER**

**Q24 Does your organisation have an Environmental Policy?**

Yes [Go to Q25, Q26, Q27](#)  
No [Go to Q28](#)

**Q25 How many years has your organisation had an Environmental Policy in place?**

0-3 years  
4-6 years  
7-10 years  
More than 10 years

**Q26 Is your environmental policy... Please select all options that apply.**

Signed by the senior manager  
Commits to legal compliance as a minimum  
Applies to suppliers and contractors  
Commits to continual improvement  
Identifies key environmental impacts  
Commits to prevention of pollution  
None of the above

**Q27 Does your environmental policy cover all UK operations?**

Yes  
No

##### **ALL ANSWER**

**Q28 Does your organisation have an Environmental Management System (EMS) in place covering the majority of environmental aspects?**

Yes [Go to Q29, Q30, Q31](#)  
No [Go to Q32](#)

**Q29 How many years has your organisation had an EMS in place?**

0-3 years  
4-6 years  
7-10 years  
More than 10 years



**Q30** What percentage of your UK employees does the EMS cover? Please select the option that applies.

- Up to 20%
- 21-40%
- 41-60%
- 61-80%
- 81-100%

**Q31** Is the Environmental Management System (EMS) certified to ISO14001 and/or Eco-Management and Audit Scheme (EMAS) standard?

- Yes
- No

**ALL ANSWER**

**Q32** Does your organisation have any environmental objectives or targets? If yes what, if any of the following do they relate to?  
(Please mark all boxes that apply to your organisation)

- No objectives or targets
- Production of renewable energy
- Measurement/management of energy consumption
- Measurement/management of water consumption
- Installing energy saving equipment
- Carbon footprint
- 'Environmentally-friendly' hybrid/ low emission vehicles
- Minimising impact of product / services
- Car sharing scheme for staff
- Measurement/management of transport related emissions
- Measurement/management of process emissions
- Measurement/management of waste (disposal, reused, recycled)
- Paper recycling/reuse
- Other resource measurement/management (office consumables etc)
- Environmental awareness/training
- Environmental communication/reporting
- Environmental policy/strategy/management system
- Environmental evaluation or assessment of suppliers
- Other (e.g. biodiversity, sustainability, social responsibility etc). Please specify – 10 WORD LIMIT

**Reporting & Recognition**

**ALL ANSWER**

**Q33 Did your organisation report its environmental performance publicly in 2010? Please note that ISO 14001 certification does not apply here. Select the option that applies.**

- |   |           |
|---|-----------|
| No  | Go to Q35 |
| Reported publicly (in annual report)                              | Go to Q34 |
| As above, and subject to third party verification / assurance     | Go to Q34 |
| Reported publicly (in standalone environmental report or similar) | Go to Q34 |
| As above, and subject to third party verification / assurance     | Go to Q34 |
| Reported on the internet / your website                           | Go to Q34 |
| As above, and subject to third party verification / assurance     | Go to Q34 |

**Q34 In total, how many years has your organisation been reporting its environmental performance publicly?**

- 0-3 years
- 4-6 years
- 7-10 years
- More than 10 years

**ALL ANSWER**

**Q35 Has your organisation received any third party accreditations or awards for its environmental activities in the last three years? Please note that ISO14001 and EMAS certification are excluded here.**

- |     |           |
|-----|-----------|
| Yes | Go to Q36 |
| No  | Go to Q37 |

**Q36 Were these accreditations/awards international, national, regional, local or industry specific? Please note that ISO14001 and EMAS certification are excluded here.**

**Please specify the name(s) of each award(s) in each category.**

- |                      |                               |
|----------------------|-------------------------------|
| a) International     | FREE TEXT BOX (25 word limit) |
| b) National          | FREE TEXT BOX (25 word limit) |
| c) Regional          | FREE TEXT BOX (25 word limit) |
| d) Local             | FREE TEXT BOX (25 word limit) |
| e) Industry specific | FREE TEXT BOX (25 word limit) |

**ALL ANSWER**

**Q37 In the last year, how often has your organisation been asked to provide information on its environmental performance when seeking new business?**

- Up to 20% of contracts/orders
- 21-40% of contracts/orders
- 41-60% of contracts/orders
- 61-80% of contracts/orders
- 81-100% of contracts/orders

## **Communication & Training**

### **ALL ANSWER**

**Q38 Does your organisation communicate with employees on environmental issues?**

Yes [Go to Q39, Q40](#)  
No [Go to Q41](#)

**Q39 What percentage of UK employees does this apply to?**

Up to 20%  
21-40%  
41-60%  
61-80%  
81-100%

**Q40 Which of the following forms of communication with employees about environmental issues are used? Tick all that apply.**

Environmental content in employee newsletter/ magazine  
Internal environmental report  
Specific environmental intranet pages  
Environmental e-letter/emails  
Environment Week or similar awareness raising event  
Employee suggestion box  
Employee survey  
Environment as agenda item for regular meetings  
Environmental notice boards  
Workplace posters  
Other (please specify)

### **ALL ANSWER**

**Q41 Is your organisation's environmental performance reported to the board?**

Yes [Go to Q42, Q43](#)  
No [Go to Q44](#)

**Q42 What environmental information is formally reported to the board? Please tick all that apply.**

Key Performance Indicators  
Fines and Prosecutions  
EMS audit findings  
Progress against annual environmental objectives/targets  
Legislation updates  
Other

**Q43 How often is environmental information reported to the board?**

Monthly  
Quarterly  
Half yearly  
Annually

**ALL ANSWER**

**Q44 Is a named individual responsible for environmental matters at board level?**

Yes [Go to Q45](#)  
No [Go to Q46](#)

**Q45 Which function best describes the named individual responsible for environmental matters at board level? Please select the option that best applies.**

HSE/ Corporate Social Responsibility  
Finance  
Marketing/Sales  
Operations/Sales  
Human Resources  
Public Affairs  
Other

**ALL ANSWER**

**Q46 Is environmental training included in employee induction?**

Yes [Go to Q47](#)  
No [Go to Q48](#)

**Q47 What percentage of UK employees does this apply to?**

Up to 20%  
21-40%  
41-60%  
61-80%  
81-100%

**ALL ANSWER**

**Q48 Does your organisation provide ongoing environmental training for the majority of its employees?**

Yes [Go to Q49](#)  
No [Go to Q50](#)

**Q49 How often is ongoing environmental training provided for the majority of its employees?**

Quarterly or more frequently  
Half yearly  
Annually  
Every 2 years or less frequently

**ALL ANSWER**

**Q50 Does your organisation give awards to employees for environmental initiatives?**

Yes [Go to Q51](#)  
No [Go to Q52](#)

**Q51 Please provide details of your organisation's award initiative.**

FREE TEXT BOX (250 WORD LIMIT)



**Compliance**

**ALL ANSWER**

**Q52** Has your organisation been prosecuted or received any fines for environmentally related issues?

Yes

Go to Q53, Q54

No

Go to Q55

**Q53** Please provide further information regarding prosecution/fines for environmentally related issues.

FREE TEXT BOX (250 WORD LIMIT)

**Q54** What actions have been taken or procedures put in place as a result?

FREE TEXT BOX (250 WORD LIMIT)

## Supply Chain

### ALL ANSWER

**Q55 Does your organisation have a separate environmental supply chain/procurement policy?**

Yes

Go to Q56

No

Go to Q57

**Q56 How many years has your organisation had a separate environmental supply chain/procurement policy in place?**

0-3 years

4-6 years

7-10 years

More than 10 years

### ALL ANSWER

**Q57 Does your organisation assess the environmental impact of its suppliers?**

Yes

Go to Q58, Q59, Q60, Q61, Q62

No

Go to Q62

**Q58 What coverage of suppliers does this apply to? Coverage is defined as % of UK spend.**

Up to 20%

21-40%

41-60%

61-80%

81-100%

**Q59 How does your organisation review/monitor the environmental performance of its suppliers? Tick all that apply.**

Supplier questionnaire/survey

Site visits/audits

Membership of an industry/supply chain initiative (e.g. ETI, SEDEX)

None of the above

**Q60 For each option selected at Q57, how often is this process formally conducted?**

Quarterly or more frequently

Half yearly

Annually

Every 2 years or less frequently



**Q61** What type of supplier information is reviewed as part of these processes? Tick all that apply.

- Environmental policy
- Environmental Management System Procedures
- Accreditation certificates
- Environmental objectives
- Environmental risk assessments
- Energy consumption data
- Water consumption data
- Waste documentation
- Training materials
- Environmental reports
- Environmental fines/legal actions
- Other (Please specify – 10 WORD LIMIT)



**Collaboration**

**ALL ANSWER**

**Q62 Does your organisation and its employees participate in a green community programmes?**

Yes [Go to Q63](#)  
No [Go to Q64](#)

**Q63 Please provide details of participation in green community programme(s).**

FREE TEXT BOX (250 word limit)

**ALL ANSWER**

**Q64 Do you engage directly with other organisations to share environmental best practice?**

Yes [Go to Q65, Q66, Q67](#)  
No [Go to Q67](#)

**Q65 Please indicate how environmental best practice is shared. Please select all that apply**

- Active membership of industry environmental working group/forum
- Supporting/collaborating environmental educational programmes
- Supporting/collaborating environmental charities
- Other

**Q66 Please provide details of sharing of environmental best practice.**

FREE TEXT BOX (250 word limit)



## **Green Buildings**

### **ALL ANSWER**

**Q67** Does your organisation occupy a building which has been awarded an environmental rating/certification such as BREEAM or similar? Please note that Energy Performance Certificates/Display Energy Certificates are excluded here.

Yes

[Go to Q68, Q69, Q70, Q71](#)

No

[Go to Q71](#)

**Q68** Please provide the name of the scheme.

FREE TEXT BOX – 10 WORD LIMIT

**Q69** What percentage of buildings occupied by your organisation have been awarded with an environmental rating/certification such as BREEAM or similar? Please note that Energy Performance Certificates/Display Energy Certificates are excluded here. Percentage coverage is defined as floor area.

0-10%

11-20%

21-40%

41-60%

61-80%

81-100%

**Q70** Have any of the buildings occupied by your organisation been awarded one of the top two achievable ratings (e.g. BREEAM Outstanding or Excellent)?

Yes

No

### **ALL ANSWER**

**Q71** Does your organisation take into account environmental considerations when constructing new buildings/ refurbishing existing space/ purchasing of new premises?

Yes

[Go to Q72, Q73](#)

No

[Go to Q73](#)

**Q72** What considerations are taken into account? Tick all that apply.

Sustainable design

Energy efficiency

Water efficiency

Responsibly resourced materials

Waste Management provisions

Transport provisions

Biodiversity

Pollution prevention

Other (Please specify – 10 WORD LIMIT)

**Carbon**

**ALL ANSWER**

**Q73 Please indicate which statement best applies to your organisation.  
(Please mark one box only)**

- We have calculated our carbon footprint Go to Q74, Q75, Q76, Q77, Q78
- We are aware of our carbon footprint and/or we are likely to take action to establish our carbon footprint Go to Q84
- We have no need to calculate our carbon footprint Go to Q84
- We have no plans to calculate our carbon footprint Go to Q84
- We don't know what a carbon footprint is Go to Q84

**Q74 If known, what is your total carbon footprint excluding any offsets? Please state the total of your scope 1 and scope 2 emissions only (in tonnes)**

**Scope 1 (Direct emissions):** Activities owned or controlled by your organisation that release emissions straight into the atmosphere. They are direct emissions. Examples of scope 1 emissions include emissions from combustion in owned or controlled boilers, furnaces, vehicles; emissions from chemical production in owned or controlled process equipment.

**Scope 2 (Energy indirect):** Emissions being released into the atmosphere associated with your consumption of purchased electricity, heat, steam and cooling. These are indirect emissions that are a consequence of your organisation's activities but which occur at sources you do not own or control.

Carbon	2008 carbon footprint	
% target reduction 2009	2009 carbon footprint	% change in carbon footprint between 2008 and 2009
		Auto Calculated
% target reduction 2010	2010 carbon footprint	% change in carbon footprint between 2009 and 2010
		Auto Calculated

***MUNRO – Normalise carbon emissions per person using the demographic information-unscored***

**Q75 What was your organisation's single largest source of carbon emissions in 2010?**

FREE TEXT BOX (10 word limit)

**Q76 What percentage of your organisation's total carbon footprint in 2010 does this account for?**

**Q77 Does your organisation participate in the Carbon Disclosure Project?**

Yes  
No

**Q78 Please indicate which statement best applies to your organisation.  
(Please mark one box only)**

We offset our carbon emissions [Go to Q79, Q80, Q81, Q84](#)  
We have a carbon reduction objective in place [Go to Q82, Q83, Q84](#)  
We both offset our carbon emissions and have a carbon reduction objective in place [Go to Q79, Q80, Q81, Q82, Q83, Q84](#)  
None of the above [Go to Q84](#)

**Q79 How many carbon offset credits did your organisation purchase in 2010? Please state the figure in tonnes.**

FREE TEXT BOX (10 word limit)

**Q80 Are the carbon credits purchased by your organisation in 2010, certified in accordance with one of the following recognised standards? Select the option that applies.**

Gold Standard  
Voluntary Carbon Standard (VCS)  
Clean Development Mechanism (CDM)  
Other (Please specify – 10 WORD LIMIT)  
Not accredited

**Q81 If known, briefly describe the nature of your offset programmes.**

FREE TEXT BOX (250 word limit)

**Q82 Please provide details of your carbon reduction objective or strategy.**

FREE TEXT BOX (250 word limit)

**Q83 If you have a carbon reduction objective, please provide details of how your organisation is going to achieve this?**

FREE TEXT BOX (250 word limit)

**ALL ANSWER**

**Q84 Has your organisation identified potential climate change risks to business?**

Yes [Go to Q85, Q86](#)  
No [Go to Q86](#)

**Q85 Please provide details of these potential climate change risks.**

Free text box (250 word limit)



**ALL ANSWER**

**Q86** Has your organisation defined a strategy for adapting to climate change/ and or begun to take action to address the potential impacts of climate change on the business?

Yes  
No

[Go to Q87, Q88](#)  
[Go to Q88](#)

**Q87** Please provide details of this strategy.

Free text box (250 word limit)

## Travel and Transport

### ALL ANSWER

**Q88 Does your organisation have a green travel policy?**

Yes  
No

Go to Q89, Q90  
Go to Q90

**Q89 What percentage of employees does this apply to?**

Up to 20%  
21-40%  
41-60%  
61-80%  
81-100%

### ALL ANSWER

**Q90 Does your organisation offer alternatives for business travel in order to reduce travel related emissions?**

Yes  
No

Go to Q91, Q92  
Go to Q92

**Q91 Which of the following alternatives are available to employees? Select all options that apply.**

Call/video conferencing  
Public transport  
Private shuttle buses  
Pool bikes  
Low emission pool cars  
Other (Please specify – 10 WORD LIMIT)

### ALL ANSWER

**Q92 Does your organisation encourage its employees to reduce the travel related emissions of their commute to work?**

Yes  
No

Go to Q93, Q94, Q95  
Go to Q95

**Q93 What are the options available to employees?**

A bike to work scheme or similar  
Car sharing  
Pool bikes  
Low emission company cars  
Discounted public transport scheme  
Home working  
Other (Please specify – 10 WORD LIMIT)

**Q94 What % of UK employees use at least one of these options?**

Up to 20%  
21-40%  
41-60%  
61-80%  
81-100%  
Unknown



**ALL ANSWER**

**Q95 Is sustainable commuting incentivised, either financially or through the provision of rewards?**

Yes [Go to Q96, Q97](#)  
No [Go to Q97](#)

**Q96 Please provide details of the incentives provided for sustainable commuting.**

FREE TEXT BOX – 250 WORD LIMIT

**ALL ANSWER**

**Q97 Does your organisation own/lease any motorised vehicles?**

Yes [Go to Q98, Q99](#)  
No [Go to Q99](#)

**Q98 Please indicate what initiatives are in place to reduce company fleet emissions? Select all options that apply.**

- Intelligent travel scheduling/ mileage management
- Provision of fuel efficient driving training
- Upgrading fleet to more fuel efficient /low emission vehicles
- Use of alternatively powered vehicles (LPG/Electric)
- Increased maintenance
- Backhauling/maximising space in transportation
- Other (Please specify – 10 WORD LIMIT)
- None of the above

**Energy**

**ALL ANSWER**

**Q99** The following questions collect information on your organisation's energy consumption, and any targets that you have set to reduce consumption.

Do you monitor and report consumption for electricity and gas? Please tick all that apply.

Electricity  
Gas

Go to Q100, Q101, Q104  
Go to Q102, Q103 Q104 (if only  
Gas selected)

**Q100** Did your organisation have reduction targets for electricity consumption?

2008 Yes  
No  
  
2009 Yes  
No  
  
2010 Yes  
No

**Q101** Please enter the information regarding your electricity use into the relevant boxes

<b>Electricity</b>	<b>a. 2007 gross consumption</b>	<b>b. Please state units*</b>	
<b>c. % target reduction 2008</b>	<b>d. 2008 gross consumption</b>	<b>e. Please state units*</b>	<b>% change in gross consumption between 2007 and 2008</b>
			Auto Calculated
<b>f. % target reduction 2009</b>	<b>g. 2009 gross consumption</b>	<b>h. Please state units*</b>	<b>% change in gross consumption between 2008 and 2009</b>
			Auto Calculated
<b>i. % target reduction 2010</b>	<b>j. 2010 gross consumption</b>	<b>k. Please state units*</b>	<b>% change in gross consumption between 2009 and 2010</b>
			Auto Calculated

**Units – kWh / MWh / GWh / m3 / cu ft**

**Q102 Did your organisation have reduction targets for gas consumption?**

<b>2008</b>	Yes No
<b>2009</b>	Yes No
<b>2010</b>	Yes No

**Q103 Please enter the information regarding your gas use into the relevant boxes**

Gas	a. 2007 gross consumption	b. Please state units*	% change in gross consumption between 2007 and 2008
c. % target reduction 2008	d. 2008 gross consumption	e. Please state units*	% change in gross consumption between 2007 and 2008
			Auto Calculated
f. % target reduction 2009	g. 2009 gross consumption	h. Please state units*	% change in gross consumption between 2008 and 2009
			Auto Calculated
i. % target reduction 2010	j. 2010 gross consumption	k. Please state units*	% change in gross consumption between 2009 and 2010
			Auto Calculated

**Units – kWh / MWh / GWh / m3 / cu ft**

The demographic information provided in Section 2 will be used to normalise absolute energy consumption data provided here to calculate energy consumption per full time equivalent member of staff.

**ALL ANSWER**

**Q104 Does your organisation qualify as a Carbon Reduction Commitment participant?**

Yes  
No

**ALL ANSWER**

**Q105 Please state your reduction targets for 2011**

- a. Electricity
  - No target set Go to Q106
  - Target set (state as a %) Go to Q107
- b. Gas
  - No target set Go to Q106
  - Target set (state as a %) Go to Q107

**Q106** If no target has been set for 2011, please provide an explanation. Please write your answer in the space provided.

Electricity – Free text box (250 word limit)  
Gas – Free text box (250 word limit)

**Q107** What policies have you put in place to try and meet these targets? Please write your answer in the space provided.

Electricity - Free text box (250 word limit)  
Gas - Free text box (250 word limit)

**ALL ANSWER**

**Q108** Do you generate your own energy on-site using renewable technology?

Yes [Go to Q109, Q110, Q111](#)  
No [Go to Q111](#)

**Q109** What renewable technology is used?

Combined Heat and Power (CHP)  
If CHP please state fuel type (10 WORD LIMIT)  
Wind energy  
Photovoltaic  
Solar heating  
Other (Please specify – 10 WORD LIMIT)

**Q110** How much of your total energy needs is provided by on-site renewable technology?

Up to 20%  
21-40%  
41-60%  
61-80%  
81-100%

**Water**

**ALL ANSWER**

**Q111 Did your organisation have reduction targets for water consumption?**

<b>2008</b>	Yes No
<b>2009</b>	Yes No
<b>2010</b>	Yes No

**ALL ANSWER**

**Q112 Please enter the information regarding your water use into the relevant boxes**

<b>Water</b>	<b>a. 2007 gross consumption</b>	<b>b. Please state units*</b>	
<b>c. % target reduction 2008</b>	<b>d. 2008 gross consumption</b>	<b>e. Please state units*</b>	<b>% change in gross consumption between 2007 and 2008</b>
			Auto Calculated
<b>f. % target reduction 2009</b>	<b>g. 2009 gross consumption</b>	<b>h. Please state units*</b>	<b>% change in gross consumption between 2008 and 2009</b>
			Auto Calculated
<b>i. % target reduction 2010</b>	<b>j. 2010 gross consumption</b>	<b>k. Please state units*</b>	<b>% change in gross consumption between 2009 and 2010</b>
			Auto Calculated

**\*Units:**  
**m3**  
**litres**

The demographic information provided in Section 2 will be used to normalise absolute water consumption data provided here to calculate water consumption per full time equivalent member of staff.

***MUNRO – Normalise water consumption per person using the demographic information***

**ALL ANSWER**

**Q113 Please state your water reduction target for 2011**

No target set	<a href="#">Go to Q114, Q116</a>
Target set (state as a %)	<a href="#">Go to Q115, Q116</a>



**Q114** If no target has been set for 2011, please provide an explanation. Please write your answer in the space provided.

FREE TEXT BOX (250 word limit)

**Q115** What policies have you put in place to try and meet this target? Please write your answer in the space provided.

FREE TEXT BOX (250 word limit)

## Waste

### ALL ANSWER

**Q116** Please indicate your organisation's 2 largest waste streams (excluding water).

- FREE TEXT BOX – WASTE STREAM 1 (10 word limit)
- FREE TEXT BOX – WASTE STREAM 2 (10 word limit)

**What proportion of total waste generated in 2010 do these waste streams account for?**

- FREE TEXT BOX – WASTE STREAM 1 (10 word limit)
- FREE TEXT BOX – WASTE STREAM 2 (10 word limit)

### ALL ANSWER

**Q117** For each waste stream, please provide the following information (Note – units must be consistent each year)

#### **Waste Stream 1**

- The total amount of WASTE STREAM 1 generated in 2008
- Specify units
- The % of this waste diverted from landfill in 2008
- The total amount of WASTE STREAM 1 generated in 2009
- Specify units
- The % of this waste diverted from landfill in 2009
- The total amount of WASTE STREAM 1 generated in 2010
- Specify units
- The % of this waste diverted from landfill in 2010

#### **Q118** Waste Stream 2

- The total amount of WASTE STREAM 2 generated in 2008
- Specify units
- The % of waste diverted from landfill in 2008
- The total amount of WASTE STREAM 2 generated in 2009
- Specify units
- The % of waste diverted from landfill in 2009
- The total amount of WASTE STREAM 2 generated in 2010
- Specify units
- The % of waste diverted from landfill in 2010

#### **\*Units**

Kgs  
Tonnes  
Skips  
Bins  
Units  
Litres  
Bags  
Drums  
m3

The demographic information provided in Section 2 will be used to normalise absolute waste data provided here to calculate waste production/recycled per full time equivalent.

***MUNRO – Normalise waste data per person using the demographic information***

## Investment

### ALL ANSWER

**Q119** Has your organisation made any financial investment to improve its environmental performance in the past 3 years (2008 – 2010)?

Yes  
No

Go to Q120, Q121, Q122, Q123  
Go to Q123

**Q120** Please indicate approximately how much your organisation has invested during 2008, 2009 and 2010 to improve environmental performance?

- Amount invested in 2008 = £
- Amount invested in 2009 = £
- Amount invested in 2010 = £

**Q121** Please outline what this expenditure was spent on

- FREE TEXT BOX - 2008 (100 word limit)
- FREE TEXT BOX - 2009 (100 word limit)
- FREE TEXT BOX - 2010 (100 word limit)

**Q122** Please indicate what percentage of your organisation's revenue has been invested to improve environmental performance during 2008, 2009 and 2010.

**a. In 2008**

0%  
< 1%  
1 – 5 %  
> 5%

**b. In 2009**

0%  
< 1%  
1 – 5 %  
> 5%

**c. In 2010**

0%  
< 1%  
1 – 5 %  
> 5%



### Innovation and Sector Leadership

#### ALL ANSWER

**Q123** Please give examples where your organisation has demonstrated being a sector leader in its approach to environmental management and improved performance.

We are looking for demonstration and evidence of the following in 2010:

- External/formal recognition for being a sector leader
- Leadership
- Commitment to improved environmental performance

FREE TEXT BOX (250 word limit)

#### ALL ANSWER

**Q124** Please give examples where your organisation has demonstrated innovation or has done something different with regards to the environment?

We are looking for demonstration and evidence of the following in 2010:

- Innovation which is fully aligned/integrated with core business
- Unique innovation
- Knowledge transfer with other organisations regarding innovation

FREE TEXT BOX (250 word limit)

If you have any queries about this survey, please contact us on  
**0207 281 3383** or email **euan@bestgreencompanies.co.uk**